

Exchange Policy & Shipping

- * **Please note, by purchasing an/ all items from IBDMAN.com, you agree that you have read over and understand the exchange and shipping policy***

SHIPPING IS CURRENTLY ONLY OFFERED WITHIN THE USA

**PLEASE CONTACT US IF YOU ARE OUTSIDE THE USA VIA EMAIL AT:
ibdmanps.com**

Exchange Policy:

- 1. We do NOT OFFER REFUNDS.** We only offer exchanges or store credit.
- 2. All clothing :** ready to wear items are exchangeable when purchased at full price.
- 3. ALL COFFEE sales are FINAL SALES. NO RETURNS, NO EXCHANGES , NO EXCEPTIONS.**
- 4. SALE ITEMS: All discounted / sale items are all FINAL SALE.**
No returns, no exchanges, no refunds, no store credit.

Request for a size exchange must be submitted within 10 days of receiving your order , **VIA EMAIL:**

ibdmanps@gmail.com

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Important:

- * **DO NOT SEND** your exchange back to us **BEFORE** contacting us via email. Packages received with no information and no email trace will be returned back to sender.
- * Exchanges are only accepted for the item you **ORIGINALLY** purchased. No exchanges for another choice of T-shirt or hoodie, or hat will be allowed.

***COFFEE CANNOT BE EXCHANGED**

- * The item returned to us must be in original condition , with the original packaging and **ALL** tags must be attached. Any item that appears to have been worn, washed or altered in any way will be sent back to the customer.

Steps For Exchange:

- * **Email:** ibdmanps@gmail.com
- * **Tell us what you would like to exchange and why**
- * **Once your order is approved for exchange we will send you an email on where to return the item. This will be at the customer's expense**
- * **Once we receive and approve the return we will ship out the new item on us**

Returning a package is your responsibility, please keep record of your tracking number.

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****IBDMAN IS NOT RESPONSIBLE FOR LOST OR STOLEN
PACKAGES****

Orders are processed between 1 - 3 business days.

Once your order has been shipped , we will send you an email with a tracking number . Please allow 24 hrs for your tracking number to show any movement.